



What to do if my bank account has changed?

Send us a certificate of banking details (RIB)

In case of direct debit :

Add the completed and signed SEPA Direct Debit Mandate form to the certificate of banking details, downloadable on cmcm.lu

→ comptabilite@cmcm.lu



The payment method no longer suits me, what options do I have to pay my contribution?

- Monthly, semi-annual or annual direct debit payment (direct debit on the 2nd day of the month)
- By PAYCONIQ
- By bank transfer

→ comptabilite@cmcm.lu



How do I add coverage?

Send the "Optional Guarantees" form, downloadable on cmcm.lu, or fill it in directly on cmcm.lu

→ affiliation@cmcm.lu



Do I need to request a certificate for my tax return?

No, you only need to indicate the amount of your contribution for your tax return including proof of payment

→ comptabilite@cmcm.lu



Why did my contribution increase from last year?

The contribution is adjusted annually according to the semi-annual average of the consumer price indexes as per September 1st of the previous year

→ comptabilite@cmcm.lu



Can I request comembership for my partner if we live together?

No, it is only possible in case of marriage or partnership (PACS)

→ affiliation@cmcm.lu



DENTA & OPTIPLUS without PRESTAPLUS?

No, because there are 3 different coverages. Here are all the possibilities :

- RÉGIME COMMUN (RC)
- RC + PRESTAPLUS (PP)
- RC + PP + DENTA & OPTIPLUS

→ affiliation@cmcm.lu



Who is eligible for comembership?

- Married or civil partner.
- Children/parents/relatives who are co-insured with your health insurance company

→ affiliation@cmcm.lu



What should I do if I change my address?

Send an extended residence certificate /household composition issued by your municipality of residence, or a "déclaration sur l'honneur" (for residents in France)

→ affiliation@cmcm.lu

N.B. : THE CMCM OFFERS UNMARRIED RESP. NON (PACSED) PARENTS THE FREEDOM TO COAFFILIATE THEIR CHILD(REN) WITH THE PARENT OF THEIR CHOICE ;

All you have to do is send us a letter signed by both parents accompanied by a copy of your ID card

Below is a list of documents to be provided if your family situation at the CMCM is not complete :



In case of birth, adoption, marriage or partnership (PACS)
a copy of the official relevant certificate



If you are studying
a certificate of studies from the age of 19

In case of educational/ professional inactivity
a coinsurance certificate from your health insurance



In case of divorce/dissolution of a partnership (PACS)
an extract of the marriage certificate with the entry of marriage dissolution or a certificate of dissolution of a civil partnership (PACS)



In case of death
a copy of the death certificate

→ affiliation@cmcm.lu